

## Florence House

Florence House is a purpose-built care home, designed especially to meet the needs of elderly residents in our care. It is situated in Porthill bank in Newcastle-under-Lyme.

*“We are so grateful that the RITA system has been given to us by Staffordshire County Council. We look forward to learning and exploring all the options that are available on the RITA system and are enjoying what it has to offer. Residents, families and staff all feel that it is an asset to the support and engagement of us all”.*

<p>Has RITA improved residents engaging in group work activity, resulting in greater stimulation and confidence?</p>	<p>Yes! Our residents love the sing-along, movies and in particular, the bingo. We find that we have more residents engaging in activities comparatively than prior to RITA. It's also a benefit for individual residents on a one-to-one basis - helping them focus and engage with what is happening.</p>
<p>Has engagement and interaction with family and friends improved since using RITA by residents?</p>	<p>All families love the RITA system. They are very happy that it has been introduced into our home and are very excited to be involved further and exploring what more we can do.</p>
<p>Have all your staff been trained on RITA?</p>	<p>Training has been cascaded across the home. RITA is also being introduced to new staff members as part of their induction process.</p>



*“Thank you, we love our RITA”.*